



## The Crisis Triage program

has five beds, co-housed with an eight bed social detox program. Bed space is divided by partitions. Secure storage for personal valuables is provided. Scrubs, linens, towels and personal hygiene products are offered.



## Compass Health

### Crisis Triage

Whatcom County  
Triage Center

2030 Division Street  
Bellingham, WA 98226

Phone: 360-676-2020 x2  
Fax: 360-676-2210

[www.compasshealth.org](http://www.compasshealth.org)

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Compass Health  
P.O. Box 3810, MS 49  
Everett, WA 98213-8810  
425-349-6200



Compass Health is a 501(c)(3) non-profit organization  
with a volunteer Board of Directors  
Tax ID: 91-1180810



### Crisis Triage

Whatcom County Triage Center (WCTC)



## Who Are We?

The **Whatcom County Triage Center (WCTC)** has the over-arching goal of decreasing the use of jails and hospital emergency department, acting as a diversion resource for people experiencing a crisis or having behavioral health needs.

## Population Served

Adults, 18 years or older, experiencing an acute behavioral health crisis.



## Our Core Competencies

- ▶ Case management
- ▶ Counseling
- ▶ Peer support
- ▶ Sobering support
- ▶ Group sessions
- ▶ Wellness Recovery Action Plan (WRAP)
- ▶ Hourly checks
- ▶ MHP assessments
- ▶ Medication administration
- ▶ Medication stabilization
- ▶ 24 / 7 Nursing

Personal cell phones are stored for safe keeping during triage. Guests have access to facility phone to make calls when needed. Cigarette smoking occurs during supervised outside breaks approximately every two hours during daylight hours. Electronic cigarettes are not to be used at the facility.

## Exclusionary Criteria

- ▶ Anyone under age 18
- ▶ Anyone with blood alcohol level over 0.25
- ▶ Anyone not able to attend to their own activities of daily living
- ▶ Anyone with acute medical needs
- ▶ Anyone with behavior problems that require hands-on or any type of restraint.
- ▶ Anyone in a wheelchair or who uses other adaptive equipment and cannot self-transfer.
- ▶ Anyone who cannot independently evacuate the building in case of emergency.

*This is a voluntary program. Participants must be able and willing to engage with Compass Health staff.*



## How to Refer?

### General Public

Call the Care Crisis Line  
1-800-584-3578

### Law Enforcement

Access via the Crisis Line  
1-800-747-8654

### Community Professionals

Call Directly  
360-676-2020 x2  
360-676-2210 fax

## Directions

### I-5 North or I-5 South

- Take exit 255 for Sunset Drive toward WA-542 E / Mt. Baker
- Turn East onto Sunset Drive
- Turn Left onto Hannegan Road
- Turn Left onto Division Street
- Destination will be on the Left

